The Doggy Dorm
455 Bagwell Trl
Waleska, GA 30183
T 678-436-4705
www.TheDoggyDorm.com

NOTICE TO THE PET OWNER/GUARDIAN:

PLEASE READ CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE MIRROR IMAGE FARM, LLC D.B.A THE DOGGY DORM (referred to in this agreement as "THE DOGGY DORM"), AND RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY AND UNDERSTAND ITS EFFECT, POLICIES, PROCEDURES, PET RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK, AND INDEMNIFICATION AGREEMENTS.

In consideration for my pet(s)_____ being permitted to be a pet guest at The Doggy Dorm, by signing this document, I _____, Owner/Guardian, make the following representations, certify the accuracy of all information provided to The Doggy Dorm at any time, and agree to all the following policies, procedures, terms and conditions stated below in this Mirror Image Farm, LLC d.b.a. The Doggy Dorm Boarding and Services Agreement.

Disclosure: The Doggy Dorm agrees to exercise reasonable care to maintain a clean, safe and secure environment for the dogs while on trainer's property. Provided that The Doggy Dorm has exercised reasonable care, The Doggy Dorm, its agents, trainers or contractors shall not be liable for the loss or damage to Pet Owner's dog, from any case, including specifically but without limitations, disease, theft, escape, or injury. Further, The Doggy Dorm, its agents, trainers or contractors shall not be liable for harm to a person, other animals or property caused by Pet Owner's Dog and Pet Owner shall indemnify The Doggy Dorm, its agents, trainers or contractors from any liability for any damages caused by Pet Owner's Dog. The Doggy Dorm has the right to refuse any dog that could jeopardize the health or safety of The Doggy Dorm, trainers, agents, contractors, clients or other dogs and TERMINATE this agreement.

Policies, Procedures, Terms and Conditions

1. **Owner/Guardian**. I represent that I am the owner and/or authorized guardian of my pet and I am fully authorized to enter this agreement.

2. **Refusal of Service**. I understand The Doggy Dorm reserves the right to deny admittance to any pet for any reason, at any time.

3. **Pet Requirements**: I represent that my pet meets all of the following requirements: (1) is eight weeks of age or older, (2) is current on his/her required vaccinations, (3) is on a monthly flea and tick preventative medication, (4) has been in good health for the last 30 days prior to check in, (5) I have completed the Dog Profile, (6) my dog will enter and exit The Doggy Dorm facility on a leash.

4. **Health**. I represent that my pet has not had any contagious illnesses of any kind for 30 days prior to check-in. I am aware and understand that The Doggy Dorm employees are not veterinarians and do not have backgrounds in animal medicine. The Doggy Dorm employees cannot diagnose or detect illnesses in the pets that are staying at The Doggy Dorm. I agree to assume all risk associated with the administration of medication by The Doggy Dorm during my pet's stay. In addition, I acknowledge and am aware that vaccines do not protect against all contagious

illnesses that may affect my pet. I HEREBY AGREE TO INDEMNIFY THE DOGGY DORM, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS AGAINST ANY CLAIMS MADE AGAINST THE DOGGY DORM, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS AS A RESULT OF MY FAILURE TO INFORM THE DOGGY DORM OF ANY PRE-EXISTING MEDICAL CONDITIONS THAT MY PET MAY HAVE.

I give The Doggy Dorm permission to administer Benadryl if the event arises that he/she has an allergic reaction to anything (ie: grass, wasps, hornets, bees, flowers, etc).

I understand that any time a pet is boarded this may present a level of stress to the pet and that a stressful situation may expose a hidden medical condition or aggravate a current condition. I agree to hold The Doggy Dorm harmless from any increase in a current or underlying medical condition and in the event that my pet passes away from natural causes during their boarding stay; and I agree to pay for any additional charges regarding the passing away of the pet (including but not limited to transportation to a vet or crematorium).

5. **Flea and Ticks**. I agree that if any fleas or ticks are discovered on my pet during check-in or at any other time while my pet is receiving services at The Doggy Dorm, that The Doggy Dorm may administer a flea bath and flea spot treatment at my expense. I confirm that my pet boarding at The Doggy Dorm is current on flea and tick prevention and will provide the type and last date given on the client information intake form.

6. **Veterinarian Care**. I agree to allow The Doggy Dorm to obtain veterinary records and veterinarian medical treatment for my pet, if, in its sole discretion it appears that, the pet is ill, injured, or exhibits any other behavior that would reasonably suggest that my pet might need medical treatment. Medical treatment may require transportation of my pet to receive care and I hereby authorize such transportation. I grant The Doggy Dorm full authority to make decisions involving the medical treatment of my pet during its stay at The Doggy Dorm. I agree that I am fully responsible for the cost of any such medical treatment and transportation.

7. **Veterinarian Liability**: I agree that I am assuming all risk of illness, disease, harm or otherwise to my pet by allowing my pet to participate in services at The Doggy Dorm. Furthermore, I agree that I am assuming all risk of the consequences associated with any decisions made by The Doggy Dorm, relating to the medical care and transportation of my pet. I agree to be solely financially responsible for any and all veterinarian care of my pet while in the care of The Doggy Dorm, or as a result from time spent at The Doggy Dorm. IN ADDITION, I AGREE THAT IF MY PET IS INJURED BY ANOTHER PET, I HEREBY RELEASE THE DOGGY DORM, ITS OWNERS, EMPLOYEES, AND AGENTS FROM ALL LIABILTY AND FINANCIAL RESPONSIBILITY FOR SUCH INJURY. I FURTHER UNDERSTAND THAT IF MY PET BITES A HUMAN OR PET, THAT THE DOGGY DORM MAY CONTACT THE APPROPRIATE AUTHORITIES.

8. **Transportation**. I agree that if my pet is transported to or from The Doggy Dorm by The Doggy Dorm, its employees or agents that I AGREE TO HOLD THE DOGGY DORM, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS HARMLESS IN THE EVENT OF INJURY OR ACCIDENT DURING TRANSPORTATION.

9. **Dog Daycare**. I understand that The Doggy Dorm is a cage-free facility utilizing playgroups where multiple dogs interact. I understand that dogs play with their mouth and paws and are unpredictable by nature, which can result in nicks and scratches on my pet. While The Doggy Dorm provides reasonable care and supervision in the

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playgroups, I understand and agree that The Doggy Dorm employees may not notice these nicks or scratches before my pet's departure and, therefore, I might not be notified.

10. **Aggressive Dogs**. I understand that aggressive dogs are not permitted to participate in social day care/exercise play time services with other dogs at The Doggy Dorm. If my dog acts aggressively or exhibits unacceptable behavior, he/she may be separated from the other dogs. I authorize The Doggy Dorm to use squirt bottles, citronella spray, and in extreme cases, muzzles to control my pet for the protection of other pet guests and humans.

11. **Abandonment Notice**. I fully understand and agree that if my pet is not picked up by myself or an authorized representative within 14 calendar days after the day my pet is scheduled to depart, that my pet shall be deemed "abandoned" in accordance with Georgia O.C.G.A. code 44-14-490. I understand if I abandon my pet The Doggy Dorm, The Doggy Dorm, in its sole discretion, will try to re-home my pet, or relinquish my pet to a legal shelter of its choice. I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY PET AT THE DOGGY DORM, I MAY BE UNABLE TO RETRIEVE MY PET AND WILL HAVE NO RECOURSE AGAINST THE DOGGY DORM. In addition, I understand that I will still be responsible for the unpaid charges incurred for my pet's stay.

12. **Photo and Video Release**. I agree to allow The Doggy Dorm to use or not use my pet's name and any images or videos taken while he/she is in the care of The Doggy Dorm, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.

13. **Personal Property**. I agree that The Doggy Dorm shall not be responsible or liable for any lost, stolen, or damaged personal property belonging either to my dog or me. I also understand and agree that my dog's collar may be removed in the play area to prevent injury. This includes flea collars. The Doggy Dorm is not responsible for any destruction and/or consumption of bedding and or collars that are supplied by the owner. I understand that given the inherit stress of boarding, the dog may or may not tear/chew/ingest/etc. their bedding provided by owner. The Doggy Dorm reserves the right to remove any bedding from the crate or private kennel room for the safety of the dog. ***Any bedding provided must be sanitized, washed and clean prior to the dogs boarding stay***.

14**. GPS Collars**. We strongly recommend that GPS collars are removed prior to entering the facility. Due to playing and exercising, GPS collars may fall off on the premises. The Doggy Dorm is not liable for lost property, including GPS collars.

15. **Service Fees**. I agree to pay for all fees, services, and products with a credit card, Venmo, cash, or check at the time of my pet's drop off for each visit at The Doggy Dorm. I give express permission to The Doggy Dorm to charge any of the credit card numbers provided on my Dog's Application for any unpaid fees, services, or products. I further agree to pay the cost of any check or debit charges returned or challenged for any reason. I understand that boarding rates are charged *by day, regardless of what time the pet checked in.*

16. **Reservations**. I understand that confirmed reservations are required for boarding services at The Doggy Dorm. I understand there is a three (3) night minimum for all boarding reservations during any Peak/Holiday periods. There are some Peak/Holiday periods that only require a 2 night minimum. For these dates, please contact the

front desk. For longer stays, a deposit may be required. For extending stays, balance must be paid in full prior to extension.

17. **Cancellations**. Non-holiday/non- peak policy: I understand that all confirmed reservations for NON HOLIDAY/NON PEAK DAYS must be cancelled at least three (3) days prior to my pet's reserved arrival date. I further understand that a cancellation made within three (3) days of my pet's arrival date or a no-show will result in my credit card on file being charged $50. Holiday/Peak day policy: I understand that all confirmed reservations for HOLIDAY/PEAK DAYS must be cancelled at least three (3) days prior to my pet's reserved arrival date. I further understand that cancellation made within three (3) days of my pet's reserved arrival date, or a no show, will result in a $50 charge to my credit card on file.

18. **Rescheduling Boarding**: If a boarding visit is rescheduled, the original check in date will remain the reference point of any cancellation. If a boarding stay is then cancelled within our cancellation period of the original check in date, it will result in a cancellation fee.

19. **Grooming**: I understand The Doggy Dorm is NOT responsible for any and all grooming needs during the pets boarding stay. I understand that bathing services may be requested in advance and such bathing services will be charged accordingly. Due to our groomers being independent contractors, any late, missed or rescheduled grooming appointment will result in the full charge of the expected service. I understand that my dog will be going out in a play yard in a natural environment; therefore my dog may play in, dig, roll around, etc in the natural environment with the possibility of getting natural material in/on their coat (including but not limited to: dirt, leaves, etc). The Doggy Dorm reserves the right to bathe the pet upon discretion, however complementary bathing is not guaranteed.

20. **Check-in & Check-out Times**. I understand that drop off and pick up hours are **BY APPOINTMENT ONLY and must be scheduled in advance of 48 hours**. I understand that check in/out hours are **Monday** through **Friday** 8:00am – 11:00am and 3:00pm-6:00pm; **Saturday** 8:00am – 9:00am and 4:00pm-5:00pm; and **Sunday** 4:00pm-6:00pm.

21. **Early departure**: Regardless of reason, once a pet's stay has begun, I understand that I am responsible for payment of all days reserved, regardless of picking my pet up prior to the scheduled departure date.

22. **Refunds**. The Doggy Dorm reserves the right to issue refunds or not issue refunds on a case by case basis. All deposits are non-refundable.

23. **Doggy Dorm Policies**. I acknowledge that I have received, reviewed and signed a copy of The Doggy Dorm's "Doggy Dorm Policies." I HEREBY AGREE TO BE FULLY BOUND BY ALL THE TERMS AND CONDITIONS OF The Doggy Dorm's "DOGGY DORM POLICIES."

24. **Duty to Disclose**. I represent that I have disclosed and shall continue to disclose, any and all medical conditions or any other conditions, including, but not limited to, personality concerns or behaviors that may affect, limit, or

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prevent my pet's ability to participate in services provided by The Doggy Dorm. I understand that The Doggy Dorm is relying on and will rely on those representations to provide a safe environment for both humans and animals.

25. **Controversy or Claim**. I agree that any controversy or claim arising out of, or relating to this contract, or breech thereof, or as the result of any claim or controversy including the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association. I further agree that judgment upon award rendered by an arbitrator may be entered in any Court having jurisdiction thereof and the arbitrator shall, as part of his award to the prevailing party, the cost of such arbitrations and reasonable attorney's fee of the prevailing party.

26. WAIVER, RELEASE AND INDEMINFICATION. I RELEASE, WAIVE, DISCHARGE, INDEMNIFY AND AGREE TO HOLD THE DOGGY DORM, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS HARMLESS FOR ANY AND ALL MANNER OF DAMAGES, INJURY, CLAIMS, LOSS, LIABILTIES, COSTS OR EXPENSES, ATTORNEY'S FEES, CAUSES OF ACTION OR SUIT, WHATSOEVER IN LAW OR EQUITY, ARISING OUT OF OR RELATED TO THE SERVICES PROVIDED BY MIRROR IMAGE FARM, LLC d.b.a THE DOGGY DORM, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES OR AGENTS INCLUDING WITHOUT LIMITATION: (1) ANY INACCURACY IN ANY STATEMENT MADE BY MYSELF OR INFORMATION PROVIDED BY ME TO THE DOGGY DORM, (2) MY PET, INCLUDING BUT NOT LIMITED TO DISTRUCTION OF PROPERTY, DOG BITES, INJURY, AND TRANSMISSION OF DISEASE, AND (3) ANY ACTION BY MYSELF THAT IS IN BREACH OF THE TERMS OF THIS AGREEMENT.

27. **Sole Agreement**. This writing represents the sole agreement between The Doggy Dorm and the Owner/Guardian.

28. **Affirmation**. Each time I bring my pet into The Doggy Dorm , I am re-affirming the terms of this agreement, including updated claims, and the truthfulness and accuracy of all the statements I have made in this agreement.

I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS AGREEMENT AND UNDERSTAND THAT I WILL GIVE UP SUBSTANTIAL RIGHTS BY SIGNING IT. I HAVE SIGNED THIS AGREEMENT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE OR GUARANTEE AND INTEND IT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY TO MIRROR IMAGE FARM, LLC d.b.a THE DOGGY DORM, ITS OWNERS, OFFICERS, EMPLOYEES AND AGENTS TO THE GREATEST EXTENT PREMITTED BY LAW. I FURTHER AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT SHALL REMAIN IN FULL FORCE AND EFFECT.

I hereby understand that these claims are subject to change without notice. Email Info@TheDoggyDorm.com for the most current agreements.

Signature of Owner/Guardian: _____Date: _____